

NISQUALLY RED WIND CASINO

JOB DESCRIPTION

JOB TITLE: Security Apprentice
REPORTS TO: Security Manager
CASINO DEPARTMENT: Security

RANGE: H-8 to S-3
STATUS: Non-Exempt to Exempt

POSITION OBJECTIVE: To provide career positions to Nisqually Tribal Members in support of the Nisqually Indian Tribe. Providing guidance, growth opportunities, and skills to enable the advancement of the Nisqually Tribal Members in developing careers and lifelong work skills.

Our Mission: To enhance continued economic viability and quality of life for the Nisqually Indian Tribe, our Team Members, and the neighboring communities.

Our Vision: Creating incredible experiences.

Our Core Values: Integrity, Communication, Accountability, Respect, Teamwork

JOB SUMMARY:

This position offers Nisqually Tribal members the opportunity to acquire the skills necessary for the Security Supervisor role. Apprenticeship is overseen by the Security Department. A hands-on learning experience in protecting company assets and the safety of guests and team members. Training in response to emergency incidents involving safety hazards and handling emergency medical situations.

QUALIFICATIONS

Required Skills and Knowledge:

- Nisqually Tribal Member.
- Must have a valid driver's license and provide a driver's abstract that must not contain any disqualifying events per the NRWC Safe Driver Policy.
- Willingness to study toward and earn a GED or high school diploma.
- Interest and ability to learn knowledge of security and surveillance systems and safety procedures.
- Ability to follow detailed procedures, accept guidance, and correct actions.
- Ability to learn and use basic computer skills.
- Ability to follow through with tasks on time.
- Ability to learn communication skills, both verbal and written.
- Positive customer service and teamwork skills.
- Ability to work independently and use sound judgment.
- Ability to work all shifts, including weekends and holidays.
- Ability to obtain a Class III Gaming License.

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Preferred Skills and Knowledge:

- 1 year of customer service experience. Six months of volunteer experience can be considered as part of this requirement.

Physical Requirements:

- Ability to continuously sit, stand, or move for at least 8 to 12-hour shifts.
- Ability to bend, reach, push, pull, squat, and lift up to 75 pounds.
- Manual and finger dexterity for operating a personal computer and routine paperwork.
- Ability to tolerate a smoke-filled environment.

ESSENTIAL FUNCTIONS OF THE JOB:

- Assists the Security staff by performing the essential functions of the Security Officer I, Security Dispatcher, Security Lead, and Security Shift Supervisor positions.
- Learn the operation of Security, including safeguarding company assets, observing and reporting incidents/procedure violations/criminal activities, verifying and transporting large amounts of money throughout the casino, and creating a safe, friendly work environment for guests and team members.
- Completes various training programs, such as CPR, first aid, self-defense, and managing aggressive behavior.
- Supervises Security staff.
- Knowledge of departmental Service First Standards.
- Perform other duties as assigned.

NATIVE AMERICAN HIRING PREFERENCE

Approved by

Date