



Approval Control Document

Name of Document: Club Red Rules
Version Number: v1.0.20
Summary of Changes: Updated the identification requirements for hosted guests; updated to include the guests' use of a PIN for their account; removal of check procedures that no longer apply; removes transfer of benefits upon the death of a member; uses current term "Club Red"; other changes to reflect current practices.

Reviewer	Date Approved
Dawn Frafjord, Cage Manager	8/13/2020
Tyson Kruger, Marketing Director	8/13/2020
Melody Jerez, Compliance Director	9/15/2020
William Bradley, Gaming Director	9/17/2020
Yong Kwon, Chief Financial Officer	9/17/2020
Jill McCloud, Assistant General Manager	11/20/2020
Cheebo Frazier, General Manager	11/25/2020
NTGA	01/08/2021
MCEC	01/08/2021

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Cage	Club Red Rules
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1. Club Red is established by the Red Wind Casino for the entertainment of our guests and to provide a method to reward those who participate in gaming activities based on their level of play.
2. Membership is FREE to individuals twenty-one (21) years of age or older.
3. Valid photo identification, as outlined in the Identification Policy, is required for membership registration and all club and promotions transactions. Guests will also need valid photo identification for obtaining any information on their account, except for hosted players as outlined below.
 - a. Guests may add/update their telephone number, e-mail, or address in person at a Club Red Cashier, or via our website through secure log-in to their My Club Red account.
 - b. The Marketing Director, Player Development Manager, and Hosts may speak with known hosted players regarding their account information without verifying their photo identification. The account information discussed includes, but is not limited to, Club Red Rewards (“Free Play”), Tiers, Points, and to obtain new or corrected phone numbers or e-mail addresses from the hosted player.
4. Only the member listed on a Club Red account may receive account information or engage in any transaction(s) relating to that account.
5. Each member will be issued an individual Club Red card imprinted with a unique number, and each member will be required to select a Personal Identification Number (“PIN”). This card is required for all transactions, and members' name and account number is included on all printed offers/coupons.
6. It is the responsibility of the Club Red member to protect their Club Red card and their Personal Identification Number (“PIN”) from improper use by another person.
7. Club Red cards, Club Red Rewards (“Free Play”), Mailbox Rewards, and other awards are not transferable.
8. Guests may use their Club Red card at all gaming areas to be rewarded for their play, including slots with convenient card readers, or by providing their Club Red card to appropriate Team Members at all table games and the keno lounge.
9. Utilizing a Club Red card at any of these gaming areas has absolutely no effect on the outcome of any wager.
10. When playing slots, the Club Red card must be inserted in the machine's card reader to properly record play. It is the member's responsibility to ensure that the card is inserted and accepted for play in the slot machine.
 - a. The card reader should be observed when inserting card; display of members' name or green lights as an indication of acceptance may be provided.
 - b. Red Wind Casino is not responsible for any machine or card reader error.
11. At table games, a minimum buy-in of \$25 with one (1) hour play may be required, determined by management.

12. All slots earn points at the rate of \$1.00 of wager made will be awarded two (2) base points.
 - a. Points are valid for prizes or vouchers used in lieu of cash at our food outlets, gift shop or other approved venues.
 - b. Point redemption value may vary by type of prize or voucher, or by promotional discounts from time to time based on the approved redemption value.
13. Red Wind Casino reserves the right to adjust any point balance resulting from malfunction, operator errors, or any other reasons deemed valid by policy.
14. Points are valid only to those members who have earned them through their own individual play and are for use by individual members and may not be combined with a spouse or other member.
15. Points are valid for the lifetime of an active member who has tracked play during a twelve (12) month period.
16. Inactive members, defined as those who have not had any tracked play for a twelve (12) month period, will forfeit all accumulated points.
17. Any misuse of the card or improper play as determined by Red Wind Casino in its sole discretion may result in forfeiture of all accumulated account rewards and may result in the cancellation of member(s) participation in the Club Red program and/or any casino promotions.
18. Red Wind Casino reserves the right to deny an application to participate in the Club Red program or revoke a Club Red member's card at any time at its sole discretion.
19. Participation in this program or any promotion of the Red Wind Casino constitutes Red Wind Club Red member's agreement to abide by the official rules of such program and promotions and the decisions of the Red Wind Casino.
20. Any and all applicable taxes relating to the Club Red member receiving any award is the sole responsibility of the member, unless otherwise noted in individual promotional rules.
21. Any Club Red card, comp slip or voucher, promotional ticket/voucher or printed offer that has been mutilated, forged, misprinted, altered, tampered with, mechanically reproduced, is illegible, or has been obtained by any means other than pursuant to the official rules of the specific program or promotion is automatically void.
22. Red Wind Casino reserves the right to void any Red Wind Rewards Club card or Mailbox Rewards offer, comp slip or voucher, other offer, or promotional ticket/voucher at any time at its sole discretion.
23. Red Wind Casino may introduce other promotions that operate in association with Club Red. All Club Red rules apply during these promotions. All additional rules, conditions, and procedures of these promotions will be detailed in the official rules of each specific associated promotion.
24. The Tribal Gaming Agency will resolve any dispute or situation not covered by these official rules and the decision shall be final and binding.
25. Use of the Club Red card is solely at the discretion of the member, and the information collected by member's use of the card is proprietary information and will not be shared with a third party except by due legal process.
26. Any rule or procedure relating to Club Red may be changed, modified, or canceled by Red Wind Casino at any time at its sole discretion without prior written notification to the member.