



<b>Cage</b>	<b>Club Red Rules</b>
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1. Club Red is established by the Red Wind Casino for the enjoyment of our guests to provide a method to reward those who participate in gaming activities based on their level of play.
2. Membership is FREE to individuals twenty-one (21) years of age or older.
3. Valid photo identification, as outlined in the Identification Policy, is required for membership registration and all club and promotions transactions. Guests must also present valid photo identification prior to obtaining any information on their account, except for hosted players as outlined below.
  - a. In addition to the option of registering in person at a Club Red Cashier, guests may register for new membership accounts via our website or mobile app. An account will be auto-generated in pending status. To complete account enrollment, the guest will need to visit a Club Red Cashier with valid photo identification to have their account verified and receive their Club Red card.
  - b. Guests may add or update their telephone number, e-mail, and/or address in person at a Club Red Cashier, or via our website or mobile app through secure log-in to their My Club Red account. Guests may additionally opt-in to text messaging communication and offers via our website or mobile app.
  - c. Each member will be issued an individual Club Red card imprinted with a unique number, and each member will be required to select a Personal Identification Number ("PIN"). This card is required for all transactions, and the member's name and account number is included on all printed offers/coupons. It is the responsibility of the Club Red member to protect their Club Red card and their Personal Identification Number ("PIN") from improper use by another person.
  - d. Only the member listed on a Club Red account may receive account information or engage in any transaction(s) relating to that account.
  - e. The Marketing Director, Player Development Manager, and Hosts may speak with known hosted players regarding their account information without verifying their photo identification. The account information which may be discussed includes, but is not limited to, Club Red Rewards ("Free Play"), Tiers, Points, and to obtain new or corrected phone numbers or e-mail addresses from the hosted player.
4. Club Red cards, Club Red Rewards ("Free Play"), Mailbox Rewards, and other awards are non-transferable.
5. Members may use their Club Red card at all gaming areas to be rewarded for their play, including slots via convenient card readers, or by providing their Club Red card to appropriate Team Members at all table games and the keno lounge. Utilizing a Club Red card at any of these gaming areas has absolutely no effect on the outcome of any wager.

- a. At table games, a minimum buy-in of \$25 with one (1) hour play may be required, at the discretion of management.
  - b. When playing slots, the Club Red card must be inserted in the machine's card reader to properly record play. It is the member's responsibility to ensure that the card is inserted and accepted for play in the slot machine.
    - i. The card reader should be observed when inserting card; display of members' name or green lights on the card reader may serve as an indication of acceptance.
    - ii. Red Wind Casino is not responsible for any machine or card reader error.
  - c. Points are valid for prizes or vouchers used in lieu of cash at our food outlets, gift shop or other approved venues.
  - d. Point redemption value may vary by type of prize or voucher, or by promotional discounts from time to time based on the approved redemption value.
  - e. Points are valid only for the usage of those members who have earned them through their own individual play. Points may not be combined with a spouse or other member.
  - f. Points are valid for the lifetime of an active member who has tracked play during a twelve (12) month period. Inactive members, defined as those who have not had any tracked play for a twelve (12) month period, will forfeit all accumulated points.
  - g. Red Wind Casino reserves the right to adjust any point balance resulting from malfunction, operator error, or any other reason deemed valid by policy.
6. Any misuse of the card or improper play (as determined by Red Wind Casino in its sole discretion) may result in forfeiture of all accumulated account rewards and may result in the cancellation of member(s) participation in the Club Red program and/or any casino promotions.
  7. Club Red cards are the property of Red Wind Casino. Red Wind Casino reserves the right to deny an application to participate in the Club Red program or revoke a Club Red member's card at any time at its sole discretion.
  8. Any and all applicable taxes relating to the Club Red member receiving any award or prize is the sole responsibility of the member, unless otherwise noted in individual promotional rules.
  9. Any Club Red card, comp slip or voucher, promotional ticket/voucher or printed offer that has been mutilated, forged, misprinted, altered, tampered with, mechanically reproduced, is illegible, or has been obtained by any means other than pursuant to the official rules of the specific program or promotion is automatically void.
  10. Red Wind Casino reserves the right to void any Red Wind Rewards Club card or Mailbox Rewards offer, comp slip or voucher, other offer, or promotional ticket/voucher at any time at its sole discretion.
  11. Use of the Club Red card is solely at the discretion of the member, and the information collected by the casino of the member's use of the card is proprietary information and will not be shared with a third party except in accordance with legal process.
  12. Any rule or procedure relating to Club Red may be changed, modified, or canceled by Red Wind Casino at any time at its sole discretion without prior written notification to the member.
  13. Participation in Club Red constitutes the Club Red member's agreement to abide by these Club Red rules. Red Wind Casino may introduce other programs or promotions that operate

in association with Club Red. All Club Red rules apply during these programs or promotions. All additional rules, conditions, and procedures of these programs or promotions will be detailed in the official rules of such program or promotion. Participation in any such program or promotion shall constitute agreement with the applicable rules of the program or promotion, and to abide by the decisions of Red Wind Casino management.

14. Red Wind Casino Management will attempt to resolve any and all disputes. Should the guest be dissatisfied with management's decision, the guest has the right to request an investigation by the Nisqually Tribal Gaming Commission for final resolution.