

NISQUALLY RED WIND CASINO

JOB DESCRIPTION

JOB TITLE: Cage Apprentice
REPORTS TO: Cage Manager
CASINO DEPARTMENT: Cage

RANGE: H-5 to S-3
STATUS: Non-Exempt to Exempt

POSITION OBJECTIVE: Provide career positions to Nisqually Tribal Members in support of the Nisqually Indian Tribe. Provide guidance, growth opportunities, and skills to enable the advancement of the Nisqually Tribal Members in developing careers and lifelong work skills.

Our Mission: To enhance continued economic viability and quality of life for the Nisqually Indian Tribe, our Team Members, and the neighboring communities.

Our Vision: Creating incredible experiences.

Our Core Values: Integrity, Communication, Accountability, Respect, Teamwork

JOB SUMMARY:

This position offers Nisqually Tribal Members the opportunity to acquire the skills necessary for the Cage Supervisor role. Apprenticeship in the supervision of the Cage Department. A hands-on learning experience as a Cage Cashier, Cage Lead, and Cage Supervisor.

QUALIFICATIONS

Required Skills and Knowledge:

- Nisqually Tribal Member.
- Willingness to study toward and earn a GED or high school diploma.
- Ability to learn all aspects of the Cage Department.
- Ability to follow detailed procedures and accept guidance and corrective actions.
- Ability to learn and use basic computer skills.
- Ability to work within time constraints and stay on task.
- Ability to learn communication skills, both verbal and written.
- Ability to work independently and use sound judgment.
- Positive guest service and teamwork skills.
- Ability to work all shifts, including weekends and holidays.
- Ability to obtain a Class III Gaming License.

Physical Requirements:

- Ability to bend, reach, push, pull, squat, and lift up to 50 pounds.
- Ability to stand and/or move around continuously during the assigned shift.
- Ability to reach with hands and arms.
- Manual and finger dexterity for operating a personal computer and routine paperwork.
- Ability to tolerate a noisy, smoke-filled environment.

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ESSENTIAL FUNCTIONS OF THE JOB:

- Knowledge of departmental Service First Standards.
- Knowledge of casino promotions.
- Assist Cage Team Members in aspects of cage operations, including the essential functions of the Cage Cashier, Cage Lead, and Cage Supervisor.
- Learn the operation of the Cage, including all windows, computerized systems, and forms.
- Maintain custody of the Cage inventory.
- Give superior guest service at all times.
- Perform other duties as assigned.

NATIVE AMERICAN HIRING PREFERENCE

Approved by

Date